

IFRC Medical Evacuation Plan Earthquake Operation – Ecuador

1. In case of severe illness or injury, the delegate should be admitted as soon as possible to one of the following hospitals in Quito:
 - **Hospital Metropolitano** - <http://hospitalmetropolitano.org/en/index.php>
Address: Av. Mariana de Jesús s/n y Nicolás Arteta, Quito
<https://www.google.com.ec/maps/place/Hospital+Metropolitano/@-0.1842179,-78.5059728,17z/data=!3m1!4b1!4m5!3m4!1s0x91d59a58b2e422f9:0xc098a2c1aeded375!8m2!3d-0.1842179!4d-78.5037841>
Phone: +593 (0) 2 399-8000 – dial (0) only if calling from mobile phone.
Free toll: 1-800 463876
 - **Hospital de Los Valles** – <http://www.hospitaldelosvalles.com/>
Address: Av. Interoceánica km 12.5 y Av. Florencia, Quito -
<https://www.google.com.ec/maps/place/Hospital+de+Los+Valles+-+USFQ/@-0.2082563,-78.4266339,17z/data=!3m1!4b1!4m5!3m4!1s0x91d5912429201707:0xc83646d36bb64a22!8m2!3d-0.2082563!4d-78.4244452>
Phone: (+593) (0) 2 2977900 – dial (0) only if calling from mobile phone.
e-mail: servicioalcliente@hospitaldelosvalles.com
 - **Hospital Vozandes** – <http://www.hospitalvozandes.org/>
Address: Villalengua Oe2-37 y Av. 10 de Agosto, Quito -
<https://www.google.com.ec/maps/place/Hospital+Vozandes+Quito/@-0.1728036,-78.491679,17z/data=!3m1!4b1!4m5!3m4!1s0x91d59a91b35ba6c5:0x4a763257fdd6e200!8m2!3d-0.1728036!4d-78.4894903>
Emergency phone: (+593) (0) 2 397 1000 - Ext. 3051, 3052, 3152
2. If the illness or injury takes place in the field, inform the Operations Manager immediately:
 - **Roger Calabuig, Operations Manager** – Mobile: +593 (0) 99 743 3453
 - **Maria Belen Salgado, Finance Officer** – Mobile: +593 (0) 99 767 1296
 - **IFRC Quito Office:** +593 (02) 229 6004 - Ext 215

In case of severe illness or injury in the field, the delegate should be admitted as soon as possible to one of the following hospitals:

- **Pedernales:**
Centro de Salud Pedernales (24 hours)
Address: Av. 27 de Noviembre y Jaime Toldos, Pedernales
<https://www.google.com.ec/maps/place/Centro+De+Salud+13+D+10/@0.071671,-80.0587306,17z/data=!3m1!4b1!4m5!3m4!1s0x8fd57f2b03a1938b:0x8124c8f1c00e8013!8m2!3d0.071671!4d-80.0565419>
- **Bahía de Caraquez, Sucre**
There are 3 principal Health centres in Bahía:
 - 1) Hospital del Ministerio de Salud Pública con Servicio de emergencias 24 horas. Ubicado Junto al Centro comercial Paseo Shopping.

- 2) Hospital de Seguridad Social (IESS), con servicio de emergencias 24 horas. Ubicado en el sector Los Bloques, Leónidas Plaza.
- 3) Centro de salud del Ministerio de Salud Pública, con atención ambulatoria de 8:00 a 17:00. Frente a la Junta Cantonal de la CRE.

Adicionalmente, se encuentran en el ámbito privado:

La **Clínica Viteri** – ubicada en la circunvalación 511 y Carlos Hurtado. Telf.- 05 269 34 32. Rebuilt after the earthquake.

- **Manta, Manabí**

Clínica Manta, Avenida 4 de noviembre

Clínica San Gregorio. Vía al aeropuerto.

- **Santo Domingo de los Tsáchilas, Santo Domingo.** - 2 hrs o 138 Km desde Pedernales, Ruta E20

Hospital General Dr. Gustavo Domínguez - <http://www.hgdz.gob.ec/>

Address: Av. Las Delicias y Av. Quito Km 1, Santo Domingo de los Tsáchilas

[https://www.google.com.ec/maps/place/Hospital+Dr.+Gustavo+Dominguez+Zambrano/@-](https://www.google.com.ec/maps/place/Hospital+Dr.+Gustavo+Dominguez+Zambrano/@-0.2460733,-)

[79.2075732,13z/data=!4m8!1m2!2m1!1shospital+santo+domingo+ecuador!3m4!1s0x91d546584e744edf:0xf6d218929848d0fa!8m2!3d-0.2480013!4d-79.1603599](https://www.google.com.ec/maps/place/Hospital+Dr.+Gustavo+Dominguez+Zambrano/@-0.2460733,-79.2075732,13z/data=!4m8!1m2!2m1!1shospital+santo+domingo+ecuador!3m4!1s0x91d546584e744edf:0xf6d218929848d0fa!8m2!3d-0.2480013!4d-79.1603599)

Phone: +593 3836 260

Hospital General Santo Domingo - <http://www.hgsd.gob.ec/>

Address: Coop. Ucom II Av. Emilio Lorenzo Sthele

[https://www.google.com.ec/maps/search/hospital+santo+domingo+ecuador/@-0.2460733,-](https://www.google.com.ec/maps/search/hospital+santo+domingo+ecuador/@-0.2460733,-79.2075732,13z/data=!3m1!4b1)

[79.2075732,13z/data=!3m1!4b1](https://www.google.com.ec/maps/search/hospital+santo+domingo+ecuador/@-0.2460733,-79.2075732,13z/data=!3m1!4b1)

Phone: (+593) 2362100; (+593) 3762227; (+593) 3762152

- **Esmeraldas:**

Centro de Salud, tipo C de emergencias y ECU 911 a 500 metros de la Hostería Las Palmas.

Hospital Delfina Torres Concha - <http://www.hdtc.gob.ec>

Address: Av. Libertad y Manabí, Esmeraldas (a 1,6 kms de la Hostería Las Palmas, habitual residencia del personal de la IFRC en Esmeraldas.

[https://www.google.com.ec/maps/place/Hospital+Delfina+Torres+Concha/@0.9564885,-](https://www.google.com.ec/maps/place/Hospital+Delfina+Torres+Concha/@0.9564885,-79.6908949,13z/data=!4m8!1m2!2m1!1shospital+esmeraldas+ecuador!3m4!1s0x8fd4bc0893921c69:0x4387e116ab358bad!8m2!3d0.9764807!4d-79.6540225)

[79.6908949,13z/data=!4m8!1m2!2m1!1shospital+esmeraldas+ecuador!3m4!1s0x8fd4bc0893921c69:0x4387e116ab358bad!8m2!3d0.9764807!4d-79.6540225](https://www.google.com.ec/maps/place/Hospital+Delfina+Torres+Concha/@0.9564885,-79.6908949,13z/data=!4m8!1m2!2m1!1shospital+esmeraldas+ecuador!3m4!1s0x8fd4bc0893921c69:0x4387e116ab358bad!8m2!3d0.9764807!4d-79.6540225)

Phone: +593 (0) 62999500

If the condition of the delegate is severe and does not allow for road transport, the Operations Manager can require an air-evacuation. Contact the air company:

- **ENDECOTS Ecuador – Servicio de Evacuación Aérea**

<http://www.endecots.com/evacuacion-aeromedica.html>

Certificado de Operador Aéreo: END135-006

Oficinas y Hangar: Av de las Américas (Junto al terminal general de avionetas)

<https://www.google.com.ec/maps/place/endecots/@-2.165282,-79.8938079,17z/data=!3m1!4b1!4m5!3m4!1s0x902d6dbeac00f441:0xe56ba5c6d49df216!8m2!3d-2.165282!4d-79.8916192>

Phone: (593-4) 228 9589 - 2286 169

Mobile: 09 4132 923

e-mail: vuelos@endecots.com

3. The Operations Manager will inform the HR Health Officer at the Federation Secretariat with Mobile Number in Geneva +41-79-217 33 19 in accordance with the Security Regulations and will also provide the name and contact telephone number of the treating physician (once available).
4. It is the responsibility of the HR Health Officer, to inform the delegate's National Society, who will then contact the next of kin and the insurance company. The Operations Manager will be the point of contact for HR Health Officer for any update on the delegate's health status until his/her discharge from hospital or evacuation.
5. The doctor at the hospital will advise if the delegate requires an evacuation, and the information will be forwarded via the HR Health Officer, to the delegate's insurance company who will liaise directly with the treating physician for the coordination of the evacuation.
6. In extreme emergencies, where immediate action is required, and the situation is deemed one of "life or death" by a physician in the field, the Operations Manager, on the advice of the attending physician, has the authority to evacuate a delegate and should take the necessary steps.
7. Before contacting the air-ambulance service make sure you have the following details ready:
 - You need an evacuation from (patient's location) to (Capital City, neighbouring country, third country).
 - Name, age, sex and nationality of the patient.
 - Reasons for requesting evacuation (severe illness, accident).
 - Details on patient's condition. If patient is already in hospital give physician's name and contact number.
 - In case of medical evacuation from the field towards the Capital City or neighbouring country, be aware of the time required for the patient to reach the airstrip (this information is required if the flying time of the air-ambulance is shorter than the road transport time to reach the airstrip).
8. Make sure you have patient's passport, visa and vaccination card ready and, if possible, the insurance card. We'll keep a file at the IFRC office in Quito with copies of all these delegates' documents.
9. In case of exposure to the HIV virus (i.e.: medical workers who accidentally became exposed to HIV during their work, for example, by needle stick injuries; other situations involving possible exposure to the HIV virus, such as sexual assault), Post Exposure Preventive (PEP) Treatment must be initiated within hours of possible HIV exposure and must continue for a period of approximately four weeks.

In case of need, the IFRC staff will request to the National Health Unit of the ERC to solicit the treatment, informing the Ops Manager in case is based on a security incident.


The contact person for this specific request is as follows:

Dr. Ximena Patiño, Occupational doctor at the ERC Headquarters. Floor 3rd.

Phone: +593 (02) 2582484 – ext. 223 – working hours.

In case of emergency (out of working hours), please call Ricardo Jimenez +593 098 105 2897 in order to access the treatment kit since it is located at the ERC Headquarters facilities under custody. If there is no doctor available through the ERC, then, please call immediately to International SOS to receive guidance on how to correctly start the treatment.

International SOS can be found at:

ASSISTANCE		
	+1 215 942 8226 Philadelphia, USA	+33 155 633 155 Paris, France
	+44 208 762 8008 London, UK	+65 6338 7800 Singapore
	+971 4601 8777 Dubai, UAE	
Call our medical and travel security specialists any time for advice and assistance before, during or after your trip. All 24-hour Assistance Centre phone numbers can be viewed here.		

Call also the Operations Manager to be aware in case of security incident +593 (0)997 4334 53 as well as the Regional Security coordinator Jorge E. Zequeira at +507 6949 5546 for follow up and requirements as necessary.