

IFRC Medical Evacuation Plan- Colombia

1. In case of severe illness or injury, the delegate should be admitted as soon as possible to one of the following hospitals **in Bogota**:

- **Hospital Fundación Santa Fe de Bogotá**
<https://www.fsfb.org.co/wps/portal/fsfb/inicio/servicioensalud>
Address: Carrera 7 N° 117-15. Bogotá / Phone Call Center: +57 (1) 6030303.
- **Clínica del Country**
<https://www.clinicadelcountry.com/> Address: Carrera 16 N° 82-57, Bogota / +57 (1) 5301270/ + 57 (1) 5300470.
- **Fundación Cardioinfantil**
<http://www.cardioinfantil.org/> Address: Calle 163A N° 13B-60, Bogota / + 57 (1) 6672727.

In case you need assistance out of Bogota DC, please check hospital or clinic available before starting your mission or assignment in coordination with IFRC Operations Manager.

2. If the illness or injury takes place in the field/departments, inform the Operations Manager immediately:

Nadia Khoury, IFRC Colombia Operations Manager
Mobile: +57 3508094505

Juan Carlos Álvarez, Especialista en Control Vectorial y WASH (IFRC National Staff)
Mobile: +57 3207034441

Diany Romo, Especialista en Vigilancia Epidemiológica y Salud Pública (IFRC National Staff)
Mobile: +57 3229031187

Air Evacuation procedure

If the condition of the delegate is severe and does not allow for road transport, the IFRC Operations Manager can require an air-evacuation. Contact immediately:

Nadia Khoury, IFRC Colombia Operations Manager
Mobile: +57 3508094505

Michele Detomaso, Head Cluster Coordinator- Andean Countries
Mobile + 51 997555639

Jorge Zequeira, ARO Regional Security Coordinator
Mobile + 507 69495546
ARO Regional Office + 507 3173050

- The IFRCs Operations Manager in Colombia will inform the HR Health Officer at Geneva **mobile +41-79-217 33 19** and will also provide the name and contact telephone number of the treating physician (once available).

3. It is the responsibility of the HR Health Officer, to inform the delegate (s), who will then contact the next of kin and the insurance company. The IFRCs Operations Manager in Colombia will be the point of contact for HR Health Officer for any update on the delegate's health status until his/her discharge from hospital or evacuation.
4. The doctor at the hospital will advise if the delegate requires an evacuation, and the information will be forwarded via the HR Health Officer, to the delegate's insurance company who will liaise directly with the treating physician for the coordination of the evacuation.
5. In extreme emergencies, where immediate action is required and the situation is deemed one of "life or death" by a physician in the field, the IFRCs Operations Manager, on the advice of the attending physician, has the authority to evacuate a delegate and should take the necessary steps.
6. Before contacting the air-ambulance service make sure you have the following details ready:
 - You need an evacuation from (patient's location) to (Capital City, neighbouring country, third country).
 - Name, age, sex and nationality of the patient.
 - Reasons for requesting evacuation (severe illness, accident).
 - Details on patient's condition. If patient is already in hospital give physician's name and contact number.
 - In case of medical evacuation from the field towards the Capital City or neighbouring country, be aware of the time required for the patient to reach the airstrip (this information is required if the flying time of the air-ambulance is shorter than the road transport time to reach the airstrip).
7. Make sure you have patient's passport, visa and vaccination card ready and, if possible, the insurance card. We'll keep a file at the IFRC office in Bogota with copies of all these delegates' documents.
8. In case of exposure to the HIV virus (i.e.: medical workers who accidentally became exposed to HIV during their work, for example, by needle stick injuries; other situations involving possible exposure to the HIV virus, such as sexual assault), Post Exposure Preventive (PEP)¹ Treatment must be initiated within hours of possible HIV exposure and must continue for a period of approximately four weeks.
9. **In case of need, the IFRC staff (international or national) will request to the National Health Unit of the Colombia Red Cross to solicit the treatment**, informing the IFRC Operations Manager in case is based on a security incident. The contact person for this specific request is as follows:


Dr. Francisco Moreno, Executive Director, Colombian Red Cross (CRC)

Phone: +57 (1) 4376300 or Mobile: + 57 3102943530

In case of emergency (out of working hours), please call + 57 350 809 4505 in order to access the treatment kit. It is located at the IFRC Office in Bogota. If there is no doctor available through the CRC, then, please call immediately to International SOS to receive guidance on how to correctly start the treatment.

¹ 1 PEP Kit available in the IFRC Office in Bogota at the Country coordinator's office work station, although according to Colombia medical laws, only a doctor may administer the treatment.

International SOS can be found at:

ASSISTANCE		
	+1 215 942 8226 Philadelphia, USA	+33 155 633 155 Paris, France
	+44 208 762 8008 London, UK	+65 6338 7800 Singapore
	+971 4601 8777 Dubai, UAE	

Call our medical and travel security specialists any time for advice and assistance before, during or after your trip. All 24-hour Assistance Centre phone numbers can be viewed [here](#).

NOTE: Call also the IFRC Operations Manager to be aware in case of security incident (+57 3508094505).