

## ANNEX A

### **Medical Evacuation Plan EL SALVADOR**

1. In case of severe illness or injury, the delegate should be admitted as soon as possible to the following hospitals:

PRIMARY HOSPITAL: Hospital de Diagnóstico del Paseo General Escalón en San Salvador. Paseo General Escalón y 99 Ave. N. Plaza Villavicencio Primera Planta San Salvador

Tel: (503) 2506 2000 / 2528 2000, fax (503) 2264 3313 / 3312

#### **SECUNDARY HOSPITAL:**

**Hospital de la Mujer** [note: despite the name, also for men] Col. Escalon Cl Juan José Cañas Ent. 81 y 83 Av. Sur San Salvador

Tel: (503) 2555 1200 Emergencies: (503) 25551215 Administrative office: (503) 25551356

Note: Salvadoran Red Cross has a 24-hrs clinic in its premises that may be used in secundary and minor emergencies.

2. If ambulance is needed, use Salvadoran Red Cross ambulances. Identify yourself as Red Cross delegate. Contact order (the first contact responding will assume control of your case):

1<sup>st</sup> Contact: Edgardo Barahona Reference Center El Salvador (503) 79893695 2<sup>nd</sup> Contact: Rigoberto Hernández, Director General (503) 7604 4880 4<sup>th</sup> Contact: Communicators in Centre of Emergencies, (503) 22394902, 22394930, 22394914

- 3. For emergency Blood transfusion, use the hospitals mentioned in 1.
- PEP-kit is located: in Hospital National Rosales Bo Distrito Comercial Central 25 Av Nte. Tel (503) 2231 9200

Note: If time, Salvadoran Red Cross Clinic can facilitate swift entry to PEP kit in Hospital National Rosales. Call Director Dr. José Luis Guevara Masis Celphone 503 70534182 or clinic directly: (503) 22394932/22394972.

- 3. Inform the IFRC CCST (+504 99860160) immediately of the medical emergency.
- 4. The CCST, or person assigned will inform the HR Health Officer at the Federation Secretariat in Geneva and will also provide the name and contact telephone number of the treating physician (once available).
- 5. For informative purpose, only, the CCST, or person assigned, will inform the Americas Regional Director



- 6. It is the responsibility of the HR Health Officer, to inform the delegate's National Society, who will then contact the next of kin and the insurance company. The CCST, or assigned person will be the point of contact for HR Health Officer for any update on the delegate's health status until his/her discharge from hospital or evacuation.
- 5. The doctor at the hospital will advise if the delegate requires an evacuation, and the information will be forwarded via the HR Health Officer, to the delegate's insurance company who will liaise directly with the treating physician for the co-ordination of the evacuation.
- 6. In extreme emergencies, where immediate action is required and the situation is deemed one of "life or death" by a physician in the field, the CCST, on the advice of the attending physician, has the authority to evacuate a delegate and should take the necessary steps.



# EMERGENCY MEDICAL EVACUATION Notification Procedures and Geneva Contact Numbers

- 1. At field level the CR has the final responsibility in ordering an evacuation based on the information he/she receives from the treating physician or, when no medical doctor is available, by any health professional dealing with the case. The information must be given in writing.
- 2. The CCST will inform the HR Health Officer (mobile +41 79 217 33 19) or the Duty Officer at the Federation Secretariat in Geneva according to Security Regulations. CR will also provide the name and contact telephone number of the treating physician/health professional (if possible). International SOS Alarm centre Geneva (+41 22 785 64 64) or nearest ISOS alarm centre) to be contacted directly by the CR if it concerns a Federation contracted delegate/family member or Local/National Staff. The International SOS will contact the Health Officer in HR/Security.
- 3. It is the responsibility of the person contacted in the Secretariat in Geneva to forward the information to all relevant parties.
- 4. It is responsibility of the HR Health Officer to inform the delegate's National Society, who will then contact next of kin and the insurance company. Delegates must be familiar with their insurance procedures vis-à-vis medical evacuation, that is whether they need to contact the insurance company directly (as in case of ISOS) or whether this is to be done by their National Society.
- 5. The assistance/insurance company will contact directly the treating physician and agree on modality of evacuation (commercial flight escorted/not escorted or air ambulance).
- 6. The CCST will be the point of contact for the HR Health Office, for any update on the delegate's health status and evacuation plans.
- 7. In extreme emergencies, where immediate action is required and the situation is deemed one of "life or death" by a physician in the field, the CR will take the appropriate steps to ensure the immediate evacuation of the delegate. If normal airlines cannot be used and the insurance company cannot be contacted, the CR can authorise the charter of a special aircraft to the nearest location for adequate medical treatment. The Health Officer will then be advised of progress.

## 8. Geneva Contact Telephone Numbers

As stated above in case of any health emergency, be it hospitalisation or evacuation, the Health Officer in Geneva must be immediately informed. If the Health Officer is unreachable one of the following alternatives must be contacted:

• Regional Security Coordinator Mobile in Panama +507-6949-5546